

To book the kit call

## Bairnsdale Visitor Information Centre

240 Main Street  
Bairnsdale 3875

Ph: 03 5152 3444

**FREECALL 1800 637 060**

Email: [bairnsdalevic@egipps.vic.gov.au](mailto:bairnsdalevic@egipps.vic.gov.au)

It is the loaner's responsibility to ensure the security and condition of the hospitality kit during the loan period, to ensure its collection and return to the Bairnsdale Visitor Information Centre promptly and to make good any damage sustained during the loan period.

### National Relay Service

For the deaf and hard of hearing

**133 677**

This project made possible through collaboration between Deaf Access Victoria and East Gippsland Shire Council and is jointly funded with Rural Access Victoria

### How do I book a Hospitality Kit ?

To book the kit contact Bairnsdale Visitor Information Centre, there is no hire charge but a \$50 refundable security deposit is required upon collection which will be refunded upon safe return of the kit to the Centre.

If you wish to extend the hire period from your original booking period this may be agreed provided there are no other prior bookings and may be finalized over the phone.

A simple loan/hire agreement form must be completed on collection of the kit and payment of the security deposit. Visitor Information Centre staff will assist you



**KIT CARE** — The kit can easily be cleaned by wiping with an antiseptic swab after use. A pack of these is included in the kit or upon request from the Visitor Information Centre

East Gippsland Shire Council & Deaf Access Victoria are proud to provide this service ensuring tourism venues are more accessible for people who are deaf or hard of hearing

If you would like further information please call East Gippsland Shire Council on 03 5153 9500 or use the email/web contacts below

Email: [bairnsdalevic@egipps.vic.gov.au](mailto:bairnsdalevic@egipps.vic.gov.au)  
[feedback@egipps.vic.gov.au](mailto:feedback@egipps.vic.gov.au)  
Web: [www.egipps.vic.gov.au](http://www.egipps.vic.gov.au)  
[www.discovereastgippsland.com.au](http://www.discovereastgippsland.com.au)



A joint project of  
East Gippsland Shire Council  
and Deaf Access Victoria

## Hospitality Kits

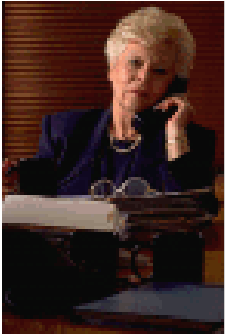
*Improving life for the deaf & hearing impaired*



A kit consisting of products specifically designed to assist people who are deaf and hearing impaired communicate with others by telephone, hear sounds with greater clarity & respond to audible & visual signals with increased ease when away from the home environment

  
**EAST GIPPSLAND**  
*Naturally Magic*

## What is a Hospitality Kit ?



Don't take hearing for granted ?

The kit comprises of equipment produced to assist to hear and watch TV and radio with increased volume, to respond to a doorbell or to a knock at the door, to respond to an alarm by way of a shaking or vibrating clock, and to be able to answer a telephone and use a TTY phone. This linked with the National Relay Service (for people who are deaf or hard of hearing) on 133 677 enables easy communication.

The hospitality kits are for use when using the accommodation booking service of the East Gippsland Visitor Information Centres situated at Bairnsdale and at Lakes Entrance, and is aimed at increasing access to people with all abilities to their customer base.

The kit increases the comfort and safety of people who are deaf and/or hard of hearing whilst utilizing the Visitor Information Services by providing them with a range of equipment that may be loaned out on a daily basis to the accommodation providers.

The Hospitality Kit is a project of the Rural Access program in conjunction with Deaf Access Victoria and East Gippsland Shire Council.

If you would like more information relating to this or other community based programs, please contact East Gippsland Shire Council on 03 51 53 9500 or visit our website [www.egipps.vic.gov.au](http://www.egipps.vic.gov.au)

## Equipment in Kit

**TV & Radio** — consists of a transmitter receiver, power pack, neck loop and microphone. Can be used with a hearing aid with a t switch. Operates on rechargeable batteries



**Door Bell Kit** — A battery operated door chime providing an extra loud chime (with a mute setting) coupled with a flashing light



**Telephone Alert & TTY Phone**— The user is alerted to the call by a flashing strobe light and a text telephone allows use for the deaf. National Relay Service 133 677



**Shake Awake Alarm**— A compact self contained alarm alerts user with sound and vibration. It is pocket sized and can be attached to clothing or to a pillow



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